

## *Presurvey visits*

We invite carriers to visit our office at Scott AFB II prior to their initial or biennial on-site survey. We have noted over time that the number of survey failures and the number of letters of concern resulting from findings on the DOD on-site surveys have dropped considerably. We attribute these reductions, in part, to the pre-survey visits.

These visits, voluntary on part of the carrier, involves participation by operations, maintenance, and safety personnel to be the most effective. The format of the visit includes a 2 to 3 hour review of the DOD requirements, DOD checklists, and common findings. Carrier personnel have the opportunity to ask questions and discuss any issue desired.

We believe these visits reduce survey findings and misunderstandings as well. While invitations to such a meeting are part of our on-site survey notification packages (specifically the 90-day notification letter), carrier personnel are welcome here any time or to schedule a meeting even earlier. If an in-person visit cannot be worked, we can do it via the telephone if it works for you.